

## **TERMS AND CONDITIONS**

### **Shipping and Courier Information**

Seventh Circle Artworks and Aesthetics offers free shipping on all orders within Mainland UK and Northern Ireland.

Please note, if you are resident outside of the UK and wish to purchase from Seventh Circle please get in touch and a shipping quote can be costed and shared with you on a case-by-case basis. For clients outside of the UK, your order may be subject to import duty and taxes imposed by your country, please check with your country's terms for further details.

We aim for you to receive your order in two to four weeks, fulfilment time is however dependent on the specific artwork you potentially order.

- Online orders will be received within two weeks if artwork is available in the gallery.
- Artwork located in the gallery that does not require framing will be sent within seven days of an order being taken.
- If artwork needs to be either printed, ordered from the appropriate artist or is hand embellished by the artist, please see individual listings for fulfilment details.

If artwork is required for a specific date or special occasion, please do contact us before making your order to discuss all the options available. Call us on +44 121 270 6352 or email us directly via [hello@svnthcrcl.com](mailto:hello@svnthcrcl.com)

### **Returns Policy**

At Seventh Circle Artworks and Aesthetics, we want you to be completely in love with the artwork that you take home.

For us, artwork is an emotional purchase and if you feel that you do not connect with the artwork that you take home, we want to make the process as easy as possible for you to return it to us and either make an exchange or refund.

All orders are eligible for refund within fourteen days of purchase unless previously agreed the artwork is not eligible for a refund/ exchange and is sold as seen. Exchanges can be made within two weeks of purchase to the value of the original order.

It is a requirement of the returns or exchanges policy that the artwork purchased is returned in mint condition along with its original packaging, as it arrived with you and accompanied by its proof of purchase.

Artwork is to be returned to 10 St Marys Row, Moseley, Birmingham, B13 8JG or we can arrange a collection via our courier of choice.

Once the artwork arrives back to the gallery a refund will be arranged minus the shipping cost and credited back via the original method of payment. Clients are welcome to contact the gallery either on 0121 270 6352 or by email [hello@svnthcrcl.com](mailto:hello@svnthcrcl.com) to discuss any questions regarding our return and exchange policy.